



Corrigan Moving Systems is proud to be recognized as an award winning agent for United Van Lines, America's largest Moving Company, and as a Trusted E & I Cooperative Service Partner since 2004.

Founded in 1929, Corrigan has 13 locations throughout the Northeast and Midwest. We provide global relocation solutions for transporting household goods, autos, high value equipment, libraries, athletic equipment and specialized climatic services for laboratories and research specimens. In addition to our Highly Competitive Contract Rates, we offer:

- On-site and virtual pre-move survey options
- Customized approach for each move management process
- Binding/Not to Exceed Packages
- Full Value Protection Coverage
- Partial and full carrier packing options
- Origin and destination third party services
- University Move Coordinator assigned as a single point of contact

Since 1929 Corrigan has remained focused on quality, customer service, dependability and building trusted partnerships .

Let us provide a stress-free moving experience as your hires prepare for a new career. For more information, please contact Corrigan today!



Suite of Services:

Domestic & International Moving

Office & Facility
Relocation Management Services

Laboratory & Research
Project Management and Transportation

Temporary, short, and long-term storage

Auto, boat and RV shipping

Relocation services including
temporary living and home selling/finding

Melinda Becker | Vice President of Business Development
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Corrigan
moving systems

THE MOVE PROCESS



MEET THE CORRIGAN TEAM



MOVE REPRESENTATIVE

Your move representative will assess your belongings and unique needs to craft a moving plan that meets your objectives and budget.



PERSONAL COORDINATOR

Serving as your single point of contact every step of the way, your personal move coordinator will keep you informed of the progress before, during and after the move.

DISPATCHERS

Our dispatchers work out the logistics of your move, working behind the scenes to schedule the right crew and equipment for a successful move.



MOVERS

Our movers are true professionals—highly trained and screened—to ensure you, your family and your belongings are in great hands.



PROTECTING YOUR HOME

On every Corrigan move, we utilize a variety of home protection measures to ensure that we protect your floors, doors and banisters. At both origin and destination, our home protection is laid out before the first piece of furniture is carried out of, or into, your home.



Carpet guard on your stairways ensures they stay looking good as new.



We remove your valuable rugs prior to applying floor coverings.



We use heavy duty cardboard to leave tile and wood flooring unmarked.



Protecting all banisters prior to moving furniture is standard.



Door jam covers ensure entryways are protected from start to finish.



PACKING YOUR BELONGINGS

Corrigan's professional packing teams will carefully and quickly box up your household's small belongings. Our packing teams are skilled at safely packing your most valuable and delicate items, in addition to the everyday items you own. This optional service can be a real time saver for you, and will give you added peace of mind that all of your belongings will arrive at your new home safe and sound.

PROTECTING YOUR BELONGINGS

During your move, our movers will go above and beyond to protect your belongings. All furniture items are blanket wrapped with cloth pads, and your overstuffed furniture is shrink-wrapped to keep the dirt and dust at bay.



LOADING YOUR GOODS

When move day arrives, you can sit back and relax while our movers handle all the heavy lifting. We have the proper equipment to get you loaded in no time. On interstate moves, our drivers will also prepare a detailed inventory of your belongings, noting the exact condition of the items.





WAREHOUSE STORAGE

If you are between homes and need a place to store your belongings, or need to free up space around the house, our warehouse storage facilities can provide you with the storage space you need. Our warehouse staff will personally pad wrap and load your belongings into our vaults for storage, so you can sleep easy knowing your items are safe and secure under our watch.



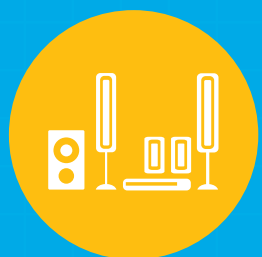
TRUCK SIZES

Regardless of the scope or distance of your move, Corrigan has the equipment needed to make your move a success. From tractor-trailers to straight trucks or our Full Service Containers, we have a solution for every situation.

ADDITIONAL SERVICES

We understand that moving can be complicated. Based on conversations with our customers, we've learned that many people are looking for added levels of service during their move. To help with that need, we offer a variety of additional services to our customers. If you are interested in any of these services, contact your move representative for additional information.

Additional Services Include:



**HOME THEATER
SETUP**



AUTOMOBILE MOVES



UNPACKING



CUSTOMIZED CRATING



**PERSONAL
COMPUTER SETUP**



**DISASSEMBLY
& REASSEMBLY**



APPLIANCE SERVICING



CLEANING SERVICES

UNDERSTANDING VALUATION

Corrigan's professionally trained movers consistently have some of the highest customer satisfaction scores and lowest claims in the industry. However, occasionally damage can occur during the course of a move. To protect our customers, Corrigan offers "Full Value Protection" coverage and we strongly recommend it to all of our customers. When you book your move, you will need to select one of the two options below.

Full Value Protection

Any items lost or damaged by Corrigan during the course of your move will be repaired to your satisfaction or replaced. We like to call this our "We Break It, We Buy It Guarantee." With Full Value Protection, you will select a dollar amount for the full value of your shipment and you will be fully protected against loss or damage by Corrigan up to that value.

**On local and intrastate moves in IL, a moving company legally cannot offer Full Value Protection—only Depreciated Value Protection. Please discuss these differences with your move representative for additional details.*

-OR-

Released Value

We do not recommend you select released value for your move, but we are required by law to offer it. If you select released value coverage, each of your belongings is covered at a rate of \$0.60 per pound per article, regardless of the item's actual value. For example, if a 10-pound laptop computer were damaged, you would receive \$6, even if the laptop were worth \$2,000.

**Released value on local and intrastate moves in IL and NY is \$0.30/lb.*

PROTECTING HIGH VALUE ITEMS

Corrigan has special procedures for moving your high value items—anything with a value more than \$100 per pound. As part of the loading process, you will be asked to list these items on the High Value Inventory form so that your mover can give these items special attention. While our liability is normally limited to \$100 per pound per article, any items listed on your high value inventory form will be covered at their full value.

GOLD STANDARD PROTECTION

Corrigan is raising the bar in our commitment to protect our customers by offering Gold Standard Protection. In addition to covering items lost or damaged by Corrigan, Gold Standard Protection will protect you against loss from Acts of God or Mechanical Malfunction. Gold Standard Protection also provides Pairs & Sets coverage, where we will replace the full set of matching items if any one of them is damaged beyond repair and cannot be replaced. Please ask your consultant for details on how to add Gold Standard Protection to your move.



TRAINING

Here at Corrigan, we are committed to delivering the best moving experience possible to every customer. In order to do that, we have developed an extensive training program for our employees to ensure that all our employees have the knowledge and expertise needed to properly handle every moving situation.

All of our movers are background checked and drug screened, so you know you can trust the people in your home. Each of our 600-plus employees is trained on the inner workings of our company through tutorials, video demonstrations and hands-on warehouse simulations, covering every aspect of their job duties. This training is our way of combining the latest industry best practices with our company's unique dedication to craftsmanship and customer care.

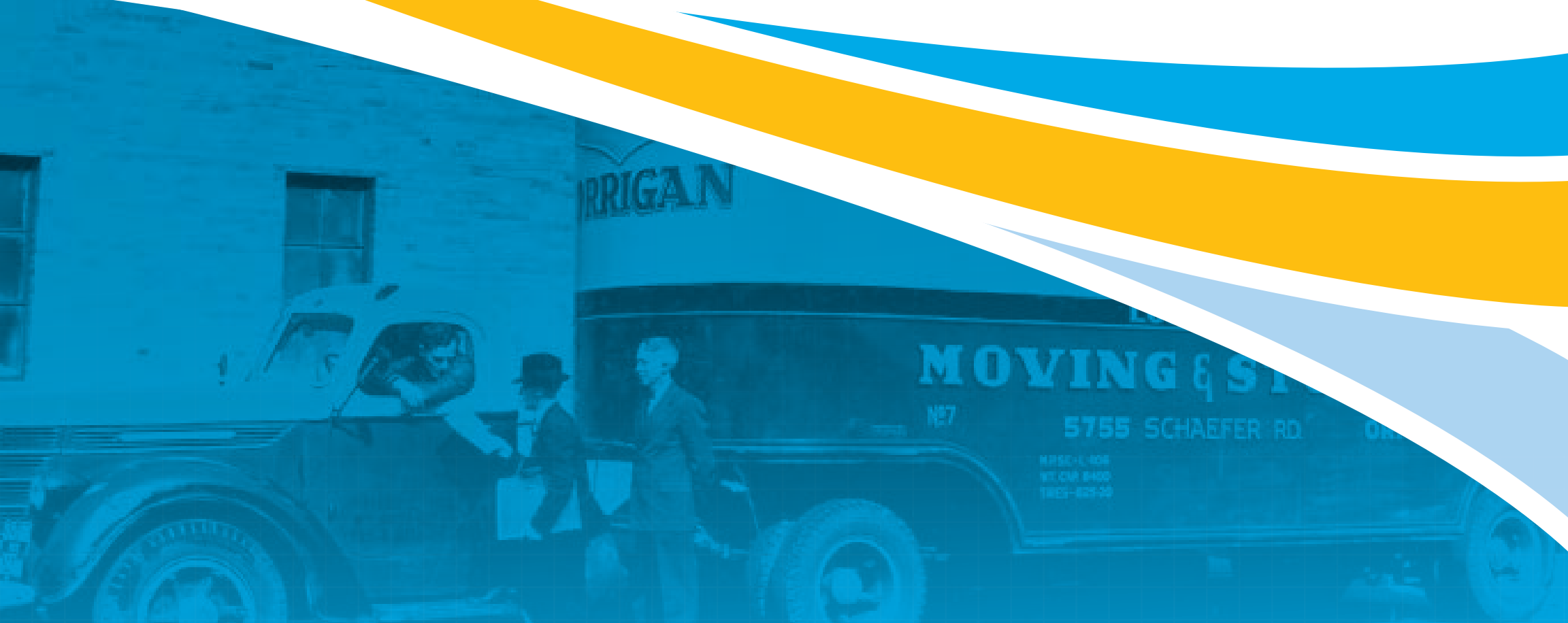
AWARDS

Corrigan Moving Systems has been recognized with many awards throughout our history. These awards are a testament to the dedication of the entire Corrigan team, and their unending drive to continually raise the bar even higher.

We are honored to have been recognized by our customers and peers with these prestigious awards:

- *Presidents Quality Award*
- *Customer Choice Award*
- *Performance Excellence Award*
- *Fleet Safety Award*
- *Heart of Quality Award*
- *Van Operator of the Month*
- *Van Operator of the Year*
- *Angie's List Super Service Award*

The Better Business Bureau has accredited us since 1959, and the American Moving & Storage Association recognizes us as a ProMover™.



THE CORRIGAN STORY

Frank “The Chief” Corrigan came to Dearborn, Michigan, in 1923, lured by the \$5 daily salary promised by Ford Motor Company. At Ford, Frank worked nights on the Ford farms performing a variety of jobs. Sometimes he even chauffeured Henry Ford himself. The Chief was ambitious, and during the day when he wasn’t working at Ford, he ran an ice delivery service with his brother. When the Great Depression hit, Frank used his trucks to help families forced from their homes relocate their belongings.

And thus, Corrigan Moving Systems was born.

World War II presented a great challenge to Frank and Corrigan Moving because of the difficulty of finding good help during the war years. As a result, Frank became ill from the stresses of running the business. To help support the family, Frank’s eldest son, Paul Corrigan, was summoned back from the Air Force in 1945 to run the small family business. Paul had always dreamed of going to college, but instead took over the company, putting himself through the ‘school of hard knocks.’

Paul proved to be a gifted business leader, and under his guidance Corrigan began to grow and expand. In 1949, Corrigan joined United Van Lines because the idea of being part of an agency-owned van line appealed to Paul. New offices were opened throughout Michigan, and later in Ohio, New York and Illinois as well.

In 1995, Paul’s sons took over the top positions in the company. David was named President and COO, and Michael was promoted to Executive Vice President. Paul Corrigan became Chairman of the

Corrigan Board and CEO, and to this day remains actively involved.

After nearly a century, Corrigan remains a true family business, with the fourth generation of Corrigan’s dedicated to moving the company forward. Corrigan has the best team in the business who work tirelessly to craft relocation experiences memorable for all the right reasons. We take each move personally, knowing that moving our customers—whether across the street or across an ocean—will move us in the process.

Shortly after every move is complete, we send out a survey asking about your experience with Corrigan. We read every survey and take the feedback we receive seriously. Should you choose to move with Corrigan, please take a moment to complete our survey when you receive it.

Our goal is to make sure you are completely satisfied with your relocation.

We want you to be able to give us a "5" on every aspect of your move. If at any time you feel we are not earning that "5," please let us know. We take each and every move personally, so we are not satisfied until you are. All of us at Corrigan will do whatever we can to make sure your moving experience is a success.

USEFUL RESOURCES

Visit our website for other important documents including Prohibited Items, High Value Inventory and Gypsy Moth forms.

YOUR RIGHTS & RESPONSIBILITIES

A booklet from the FMCSA providing basic information that will help you understand the documents that a mover will ask you to sign. It also explains your rights if your household goods are lost or damaged.

www.corriganmoving.com/your-rights

READY TO MOVE

A short pamphlet released by the FMCSA to help protect consumers from moving fraud.

www.corriganmoving.com/ready-to-move

ADDITIONAL RESOURCES

Visit our website for other important documents including Prohibited Items, High Value Inventory and Gypsy Moth forms.

www.corriganmoving.com/resources

experience **Craftsmanship**

www.corriganmoving.com
800.267.7442

United
Van Lines 